



Crowfoot Business Centre Ph: 403-452-0999
340 – 600 Crowfoot Crescent Fax: 403-452-0995
Calgary, AB T3G 0B4 <http://www.caleohealth.ca>

Surgeons

Dr. Jacques Bouchard
Dr. Roger Cho
Dr. Cory Cundal
Dr. Richard Hu
Dr. Paul Salo
Dr. Ganesh Swamy
Dr. Ken Thomas
Dr. Paul Duffly
Dr. Stephan du Plessis
Dr. Gurpreet Dhaliwal

Orthotist Consultant

Ken Moghadam

Physiatrist

Dr. Tony Giantomaso
Dr. Arun Gupta
Dr. David Flaschner

Physicians

Dr. D. Bowman
Dr. W. Meerholz
Dr. M. Christie
Dr. C. Morse
Dr. R. Suri
Dr. E. Soumbasis
Dr. C. Anker

Clinic Director

Dr. Mark Lewis

Physiotherapists

Marco Lebrasseur
Tamara Forbes
Gerald Machiri

Chiropractor

Dr. Joanne Storrington

Nurses

Makeda Johnson
Chelsea

Physiotherapist

Assistant

John Igbiki
Joni Inman

Disability

Management

Amy Rost
Jackie Martinovich

Administrative Staff

Rosario Medina
Danielle Cayer
Crystal Krause

SPINE ASSESSMENT INFORMATION

YOU HAVE BEEN REFERRED TO US BY YOUR PHYSICIAN OR HEALTHCARE PROVIDER

CALEO HEALTH: A partnership of Spine Surgeons associated with the University of Calgary. The team also consists of; Spine Focused Physicians, Physiatrists and experienced Allied Health Professionals.

We are a multidisciplinary patient focused centre with a structured triage approach with emphasis on diagnostic and treatment recommendations. The triage process is designed to provide: single-site management of your condition(s), coordinate investigations and optimize care processes. We offer a continuum of care where patients are referred to the most appropriate healthcare provider for treatment and follow-up.

Why: To address a critical delay in access to multidisciplinary assessment and management of patients with spinal diseases and injuries.

What: You have been referred for assessment with our triage team: Spine Focused Physician, Physiotherapist/Chiropractor and rehabilitation coordinators. The Triage team will review your file with one of our surgeons and/or they will refer you to the appropriate specialist when deemed necessary. You will not be seeing a surgeon on your first visit.

The initial visit to Caleo Health focuses on evaluating your most critical area of complaint. The goal is to provide you and your physician; the most responsible diagnosis, subsequent care pathway recommendation(s) and/or referral(s) necessary for the treatment of your spinal condition.

As part of the assessment and management process a referral to one (1) or more of the following may be necessary:

1. Investigational Studies: such as, MRI, X-Ray, CT, etc.
2. Electro-diagnostics: such as EMG or NCS studies.
3. Pain Clinic: Psychiatry evaluation & treatment (facet: injections, nerve blocks, etc.)
4. Allied Health Professional: such as specific and specialized physiotherapy and/or Chiropractic.
5. Medical Specialist: as deemed necessary by the assessment team
6. Surgical Specialist: further consultation with a surgeon to discuss surgical options.

ONLY SCREENED REFERRALS DEEMED APPROPRIATE FOR SURGICAL INTERVENTION WILL RECEIVE A FORMAL CONSULTATION WITH A SPINE SURGEON.

NONSURGICAL PATIENTS WILL BE PROVIDED WITH APPROPRIATE TREATMENT RECOMMENDATION(S) AND/OR REFERRAL.

Approximately 44 % of the patients assessed at Caleo Health meet the criteria of a surgical candidate. The breakdown is as follows:

2% receive an “Urgent” referral - immediate discussion with surgeon and short referral time

10% receive a “Probable” referral - file reviewed with surgeon (referral time is based on outcome of file review)

32% receive a “Routine” referral – current referral time is 18 to 24 months to see the Surgeon

The remaining 56% receive “nonsurgical treatment options” in order to address their condition

Patients should ensure they bring all discs that include images of recent MRI, CT scan, and X-rays (if available). Please ask your physician to assist you with obtaining the required images.

****We strongly suggest that all relevant images be ordered and available at the time of the assessment; including diagnostics completed at any Alberta Health Services Facility.**

The spine assessment will be approximately one hour in length and performed by our Triage Team. Please dress comfortably.

FEE: There is a fee to the patient for the initial appointment. The assessment is only covered in part by your Provincial Health Insurance (i.e. Alberta Health). It is the responsibility of the patient to cover the cost of all non-insured services.

Invoices for non-insured services will be provided and you may submit them to Extended Healthcare Coverage. Payments can be made by: Cash, Credit Card or Debit; we do not accept personal cheques.

NOTE: IF YOU HAVE AN ACTIVE WCB CLAIM FOR THIS INJURY, PLEASE BE ADVISED THAT SHOULD YOU CHOOSE TO HAVE THE SPINE ASSESSMENT; THE FEE PAID FOR THIS APPOINTMENT WILL NOT BE REIMBURSED BY WCB! YOU MAY PREFER THAT YOUR PHYSICIAN FORWARD THE REFERRAL DIRECTLY TO WCB.

YOU MUST CONFIRM YOUR APPOINTMENT NO LATER THAN 48 HOURS PRIOR TO THE DATE

Changing or cancelling the appointment in a timely manner allows for appointments can be filled efficiently and reduce wait times for others. Your cooperation is appreciated. Thank you!

To avoid a No Show Fee of \$50.00
a Minimum of 48 hours Notice is required to Change or Cancel any Appointment.